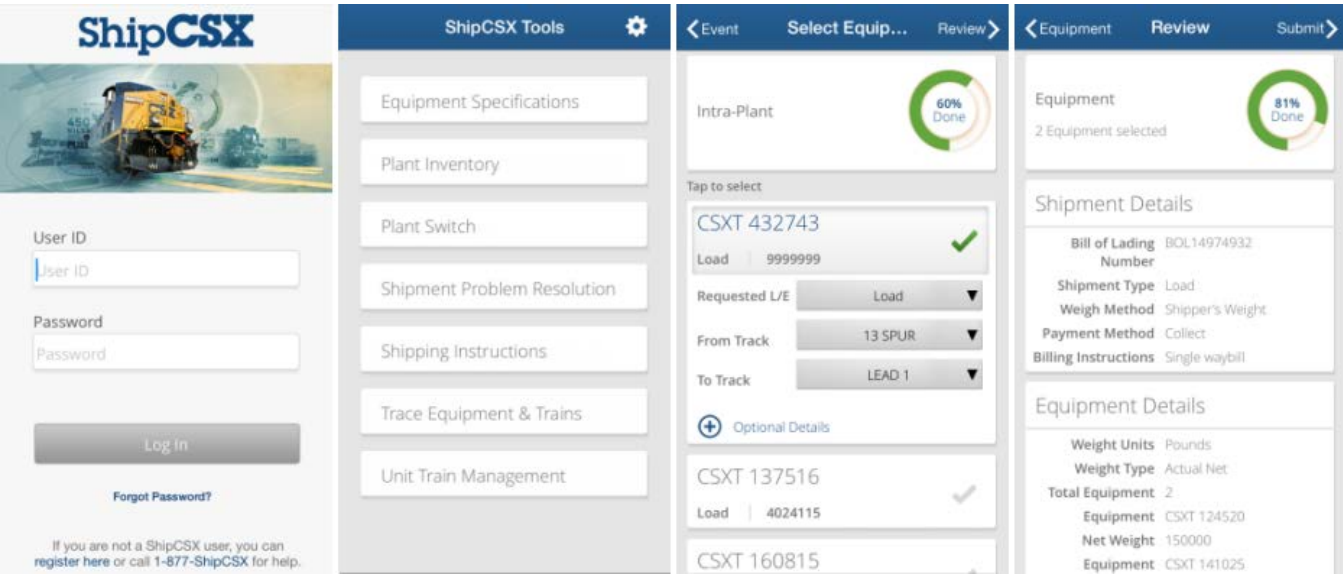


ShipCSX Mobile App

The ShipCSX mobile app brings our industry leading tools to the palm of your hand, allowing you to manage your business from anywhere, at any time.



View Equipment Specifications

"Equipment Specifications" allows you to view general equipment information such as dimensions and load limit.

View Inventory

"Plant Inventory" provides visibility of all railcars by inventory status and offers additional actions such as Trace, Submit Shipping Instructions, Request a Plant Switch, View Switch Request, and Delete Switch Request.

Request a Plant Switch

"Plant Switch" is a new event driven concept that is ideal for the mobile platform when requesting a switch on multiple railcars. Simply select an event to retrieve a list of eligible railcars, select desired railcars, provide required and/or optional details, Review and Submit to receive confirmation.

Shipment Problem Resolution

"Shipment Problem Resolution" allows you to submit a new inquiry to Customer Service, view a status snapshot of inquiries and cases, and search for detailed inquiry or case information by equipment, inquiry, or case number.

Submit Shipping Instructions

"Shipping Instructions" allows you to utilize your 'Mobile Ready' templates in order to submit bills of lading from your mobile device. The only additional information required is the equipment ID. To make an existing template 'mobile ready' go to the Templates section of the Shipping Instructions tool on the web and click Edit on the specific template. Next, select the 'Yes' radio button within the Mobile Template box and add any additional information that is flagged on the page. Finally, re-save the template. This information will now be available on your mobile device within the ShipCSX app.

Trace Equipment & Trains

"Trace Equipment & Trains" allows you to trace by train ID or up to 10 pieces of equipment. View up-to-date trace information, including last reported event for offline traffic. For shipments moving on CSX, you will see remaining scheduled events when available.

View Shipment Pipeline

"Unit Train Management" provides 24x7 access to your Unit Train pipeline, including set and order details, ETA date and time, and a map view.

The ShipCSX mobile app is available for free download on Google play and on the iTunes App Store. If you have any questions or need assistance with gaining access to specific functionality, please contact the CSX eBusiness team at 877-SHIPCSX, option 2, or at ebusinesshelp@csx.com

Download the App today!

